

Overview of the Use of Product and Related Service Data

Information on product data for Linde Material Handling industrial trucks and intralogistics devices

Hardware type	Type of product data	Format of the product data	Estimated volume of product data	Storage duration of the product data
CDX, FDE, CAM, KCU, Intelligent Display	Vehicle status data (including operating hours, driving and lifting times)	JSON	<1KB/Event	10 years
KCU, Intelligent Display, CDX	GPS data (including location, routes)	JSON	<1KB/Event	10 years
KCU, KAP, Intelligent Display, FDE, CAM	Login event data*	JSON	<1KB/Event	10 years
CDX, FDE, CAM, KCU, Intelligent Display	Vehicle event data and system usage data* (including shock events, pre-check results, login, auto-logout, update requests)	JSON	<1KB/Event	10 years
CDX, FDE, CAM, KCU, Intelligent Display	Battery status data	JSON	<100 KB/Tag	10 years
CDX, FDE, CAM, KCU, Intelligent Display	Vehicle usage data (including average speed, driving and lifting evaluations)	JSON	<100 KB/Tag	10 years
Fahrzeug-Batterie via KEU	Battery and charging data* (including charge status, charging times, battery condition, battery service)	JSON	<10 MB/Tag	10 years

	life, temperature data, charge management)			
Truck Unit 1 & 2, Truck Unit Small 1 & 2, Zone Marker, Static Unit, Vest Units, Beeper, Pylone, Sensor	Device data (MAC address, hardware platform, software version, time)	JSON	< 1 KB / Event	10 years
Gateway	Gateway data* (including Fleet-related information, serial numbers, security codes)	JSON	< 1 KB / Event	10 years
Truck Unit 1 & 2, Truck Unit Small 1 & 2, Zone Marker, Static Unit, Vest Units, Beeper, Pylone	Event data* (including type and time of event, location data, speed data)	JSON	< 1 KB / Event	10 years
Truck Unit 1 & 2, Truck Unit Small 1 & 2, Zone Marker, Static Unit, Vest Units, Beeper, Pylone, Sensor	Device status data* (including time, version data, MAC addresses, status information)	JSON	< 1 KB / Event	10 years

The aforementioned product data is always generated continuously and in real time; product data marked with an * is only generated on an event basis and not continuously. The product data is stored on LMH's servers or those of LMH's affiliated companies.

Information on how the user can access, retrieve, or where relevant, erase the data, including the technical means to do so, will follow, along with the relevant terms of use and quality of service.